



## *Working experience*

- 2005 – to date      **Industrial Design department at Eindhoven University of Technology, The Netherlands**  
*Research assistant*
- Coach of numerous group and individual bachelor projects in the subject of:
    - supporting social interactions at work
    - intelligent indoor navigation systems
  - coach of a 9 month project of a group of 3 students from the post-graduate program of User System Interaction ('Social displays at the office'),
  - co-organizer of the Qualitative Research Methods course for Master students,
  - consultant in the subject of User Focus in Design for Bachelor and Master students
  - responsible for the design and evaluation of the 'Smart Signs' system developed by the Twente University of Technology, The Netherlands
- 2008 - 2009      **Google, Switzerland**  
*Visiting Researcher*
- research in the field of email overload
  - research on user profiling for email applications
  - research and design for email prioritization and social networks
  - research and design for social tagging in email applications
  - research and design in the field of social networks for Internet video applications
- 2003 – 2005      **Océ Technologies, The Netherlands**  
*Research Scientist*
- leader of the Office setting for the Smart Surroundings project
  - co-organizer of a student competition "Offices of the Future" at the EUSAI conference 2004
  - co-creator of an OfficeLab designed for testing innovative solutions for offices
  - research and design of a distributed solution for sharing personal documents
  - research and design of an interactive display for knowledge sharing at work
  - research and design of an interactive UI for color printing
  - research, design, and deployment of a document management system

- 2002 – 2003      **Namahn, Belgium**  
*Usability consultant*
- research and design for quality assurance of Agfa Healthcare products
  - design of cash withdrawal portals for Banksys
- 2001 – 2002      **Philips Research, The Netherlands**  
*9-month internship*
- research and design of an innovative architecture for design of user interface control elements for touch based Consumer Electronics products

### ***Professional memberships***

- 2005 – to date      Board member and PR manager of the alumni association of the User System Postgraduate program (www.usinet.nl)
- 2004 – to date      Member of ACM
- 2004                  Co-organizer and chair of the Student Competition at EUSAI conference
- 2002 – to date      Member of CHI Nederland
- 2000 – 2002      Board member and conference co-organizer for Dutch SIGCHI (CHI Nederland)

### ***Publications & invited talks***

**2009**

Agnieszka Matysiak Szóstek, Berry Eggen 'Ocena potrzeb użytkowników– porównanie wyników uzyskanych przy użyciu metody Repretory Grid Technique z metodą Contextual Inquiry' to be published in Interfejs użytkownika - Kansei w praktyce, Edycja IV, Wydawnictwo PJWSTK, Warszawa 2009

Agnieszka Matysiak Szóstek, Berry Eggen 'I Know That You Know' - *Ascertaining Mutual Awareness of Recipient's Availability Status in Instant Messaging Applications* to be published in INTERACT 2009, Springer Verlag

Sanijn Pajo, Senka Zubic, Janienke Sturm, Agnieszka Matysiak Szóstek *Design and evaluation of a large interactive display to support social interaction at work* to be published in INTERACT 2009, Springer Verlag

Invited talk: *Social Translucence and Instant Messaging Applications*, CHI Nederland, The Netherlands

**2008**

Agnieszka Matysiak Szóstek, Evangelos Karapanos, Berry Eggen, Mike Holenderski *Understanding the Implications of Social Translucence for Systems Supporting Communication at Work* in CSCW 2008, ACM Press

Agnieszka Matysiak Szóstek, Natalia Romero, Berry Eggen *Design of Coordination Mechanisms for Negotiating Conversation Initiation in Mediated Communication* in Workshop for Adaptation for Social Web 2008

Invited talk: *Designing for Social Translucence in Systems Supporting Mediated Communication*, Google Labs, Switzerland

Invited talk: *Achieving Social Translucence in Systems Supporting Communication at Work*, Telematica Institute, The Netherlands

2007

Natalia Romero, Agnieszka Matysiak Szóstek, Maurits Kaptein and Panos Markopoulos, *Behaviours and Preferences when Coordinating Mediated Interruptions: Social and System Influence*, ECSCW 2007, Springer Verlag

Agnieszka Matysiak Szóstek *Awareness Solutions for Informal Communication Negotiation Support at the Office*, extended abstracts INTERACT 2007, Springer Verlag

Invited talk: *Managing informal communications at work*, SwissCHI, Switzerland

2006

Agnieszka Matysiak Szóstek, Panos Markopoulos, *Factors defining face-to-face interruptions in the office environment*, in extended abstracts CHI 2006, ACM Press

2005

Organized tutorials: *User requirements gathering and analysis* and *Prototypes and prototyping* HCI workshop at TAMODIA

Marcin Wichary, Lucy Gunawan, Nele Van den Ende, Qarin Hjortzberg-Nordlund, Aga Matysiak, Ruud Janssen, Xu Sun *Design expo: Vista: an Interactive Coffee-corner Display* in CHI 2005, ACM Press

### ***Qualifications & hobbies***

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|-----------------------|---|
| Languages             | English – <i>proficient</i> , Dutch – <i>sufficient</i> , Russian – <i>basic</i>  |
| Professional training | Technical Writing and Editing, Presentation Skills, Project Management, Multicultural Business Training, Good Decision Taking, Providing Great Feedback |
| Computer skills       | Microsoft Office, Photoshop, Dreamweaver, SPSS, Latex   |
| Hobbies               | Literature; exploring the world; underwater research; skiing; paragliding, cooking  |